Request for Applicants: Overseas Coordinator Services
[Agriculture, Forestry, Fisheries, and Food Sectors]

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JETRO Hong Kong Office

Japan External Trade Organization

The Japan External Trade Organization Hong Kong Office (hereinafter "JETRO") is seeking individuals or corporations to provide coordinator services. These services will support Japanese businesses and organizations (companies, industry associations, and related entities involved in exporting agricultural, forestry, and fishery products and food from Japan) in developing overseas markets through buyer

identification, trade consulting, business matching, and more.

If you would like to apply, please submit your application documents following these guidelines.

1. Project Objective:

To promote the expansion of overseas sales channels for Japanese businesses and organizations by offering support from local/regional industry experts (Overseas Coordinators).

2. Scope of Services:

(1) Area of Expertise

Agriculture, Forestry, Fisheries, and Food

(2) Target Country/Region (Coverage Area)

Hong Kong S.A.R and Macau S.A.R.

(3) Commissioned Services

The contractor will provide the three services indicated below to support Japanese businesses and organizations (companies, industry associations, and related entities involved in exporting agricultural, forestry, and fishery products and food from Japan) in developing and expanding their overseas markets. All services must be carried out under the direction and supervision of JETRO's overseas office or JETRO headquarters and managed by the relevant JETRO office.

(i) Consultation Services

(ii) Infrastructure Enhancement Services

Detailed Service Requirements

(i) Consultation Services

A. Email Consultation (for Japanese Businesses and Organizations)

Prepare and submit reports to the relevant JETRO office in response to various inquiries from Japanese businesses and organizations (forwarded through JETRO) concerning the export of Japanese agricultural, forestry, and fishery products and food to local markets and for market development. Each report should be written in either Japanese or English, with a length of approximately 2 to 5 A4 pages (1,200 to 3,000 Japanese characters or 550 to 1,400 English words) per inquiry. When preparing reports in English, prior approval must be obtained from the requesting Japanese business regarding the fact that the report will be in English. Typically, one response will be provided for each inquiry. However, if a single inquiry contains two products with significantly different market characteristics that necessitate separate market research, responses should be divided and submitted as two individual reports, one for each product. This service also addresses inquiries related to product packaging improvements for export development and expansion.

B. Briefing Sessions (Online or In Person for Japanese Businesses and Organizations)

Provide consultation (briefing services) on the export of agricultural, forestry, and fishery products and food from Japan to local markets and assist in market development for Japanese businesses and organizations. These sessions can be conducted online or in person. If necessary, accompany clients during market visits. Appointments must be arranged in advance through JETRO. For coordinators whose working language is English, prior approval is required from the requesting Japanese business regarding the use of English.

C. Pre-Meeting Follow-Up (Online or In Person for Japanese Businesses and Organizations)

Provide individual consultation on the market development for Japanese business and organizations participating in exhibitions/Trade shows and seminars. These sessions can be conducted online or in person. Appointment must be arranged in advance through JETRO.

(ii) Infrastructure Enhancement Services

A. Information Provision through Seminars (for Japanese Businesses and Organizations)

When asked to conduct seminars for Japanese businesses and organizations regarding the latest local consumer trends, popular products, local business practices, and sales methods, provide this information through seminars after reaching an agreement among JETRO's overseas office, JETRO headquarters, and you (the coordinator). This service includes the preparation of required materials. For in-person or live-streamed web seminars, billable time consists of the coordinator's presentation time (excluding presentations by other speakers and break times) and Q&A sessions. Pre-meeting discussions, waiting time in preparation rooms, and time for post-seminar business card exchanges are not included. For recorded seminars, the recording time is counted, but the maximum recording duration must be agreed on in advance with JETRO's overseas office and headquarters.

B. Local Market Research

As part of JETRO's marketing information services, research local food market trends (product prices, sales conditions, etc.), import regulations, and other matters under the direction and supervision of

JETRO headquarters or an overseas office. Prepare reports with the content and volume specified by JETRO for each case. If the local coordinator proposes research as part of these services, JETRO's overseas office or headquarters must review and approve it in advance.

C. Advice and Proposals for Overseas Market Development and Expansion (for JETRO)

At JETRO's request, provide advice, develop strategies, and create proposals to enhance efforts in developing and expanding overseas markets for Japanese agricultural, forestry, and fishery products and food through meetings, email, or other methods. Meetings should last about one hour. For written communications via email or other formats, one case is defined as roughly 1 to 2 A4 pages (1,200 to 2,400 characters) in Japanese.

(4) Monthly Reports

Prepare and submit monthly reports to the relevant JETRO office by the 7th of the following month (by March 18th for March 2026). JETRO will specify the report format.

(5) Additional Requirements

The coordinator may be asked to perform related duties, attend training sessions, and take business trips. JETRO will cover expenses related to business trips (such as transportation and accommodation) according to its regulations. Personal detours during business trips are generally not allowed.

3. Working Languages:

"Japanese or English" and "Chinese (Cantonese)"

4. Number of Positions:

1 position

5. Service Fees (including tax):

- (1) Payment will be made on a per-case basis as work is completed, with rates specified below. The total annual payment shall not exceed HKD209,000; however, there is no guarantee of receiving payment up to HKD 209,000 annually.
- (2) Income tax will be imposed according to Japanese tax law for work performed in Japan. JETRO will withhold income tax, excluding tax-exempt or tax-reduced countries.
- (3) The number of cases and hours will be established based on previous instructions from and coordination with JETRO.
- (4) Administrative expenses, such as telephone and copying costs, are included in the service fees and will not be reimbursed separately by JETRO. Unless otherwise indicated, expenses related to implementation, including travel time and transportation costs, are also part of the service fees.

Currency unit: HKD

Services		Rate
(i) Consultation Services	A. Email Consultation (for Japanese Businesses and Organizations)	1,000/case
	B. Briefing Sessions (Online or In Person, for Japanese Businesses and Organizations) *Note 1-1	1,000/case
	C. Pre-Meeting Follow-Up Provide individual consultation on the market development for Japanese business and organizations participating in exhibitions/Trade shows and seminars. These sessions can be conducted online or in person. Appointments must be arranged in advance through JETRO. *Note 1-2	500/case
(ii) Infrastructure Enhancement Services	A. Information Provision through Seminars (for Japanese Businesses and Organizations)	1,000/case
	B. Local Market Research *Note 2	1,000/case
	C. Advice and Proposals for Overseas Market Development and Expansion (for JETRO) *Note 3	1,000/case

^{*}For time-based items: Time will be rounded up to the nearest 15-minute increment for any partial periods.

*Notes 2

When visits to local buyers or sites for market research are necessary to carry out these services, JETRO will cover the associated transportation costs, as per JETRO regulations.

*Notes 1-1, 1-2, 3

For services performed at the JETRO Hong Kong office, transportation costs to the JETRO Hong Kong office and related expenses are included in the service fee. However, when services are performed at other locations designated by JETRO, transportation costs and other related expenses will be covered by JETRO according to JETRO regulations.

*Note 3

Business trip expenses (travel, accommodation, etc.) are covered by JETRO per JETRO regulations.

6. Payment Method

- (1) For services rendered in a given month, JETRO will review the monthly reports and supporting documentation for transportation and other expenses, confirm the final amount, and inform the contractor.
- (2) The contractor shall submit a payment invoice to JETRO based on the specified amount.

^{*}Only services conducted within Japan are subject to consumption tax.

^{*}Travel expenses and transportation costs notes:

(3) JETRO will make a payment to contractor by check in HKD.

7. Application Requirements

Applicants must meet all of the following requirements:

(1) For corporations: Must have a locally incorporated company or branch office in Hong Kong with

assigned staff residing in Hong Kong. For individuals: Must reside in Hong Kong.

(2) Must have expertise that matches the necessary business specialization.

(3) Must have a minimum of three years of experience in the relevant field.

(4) If currently employed, must have obtained approval from employer regarding this application.

(5) Must not have any criminal record, ongoing criminal proceedings, or civil disputes.

(6) If previously contracted with this or other JETRO projects, you must not have caused any serious

problems during the contract period, including in administrative procedures or business reporting.

(7) Must be able to secure sufficient time for this project and respond promptly to JETRO's requests.

(8) Must be able to go on business trips as required.

8. How to Apply

Please email the attached Application Form with all necessary information to the JETRO Hong Kong office. If possible, please include materials showcasing your track record and experience in relevant industries, along with your company profile, etc.

9. Selection Process

First Stage: Document screening

Second Stage: Interview (date, time, and location will be communicated after document screening)

Selection will be based on a comprehensive evaluation of the following factors:

(1) Understanding of the project's purpose and proactive attitude toward project implementation

(2) Possession of required expertise and networks for this project

(3) Past performance and experience in similar work (domestic or international)

(4) Marketing experience for market development in the coverage area

(5) Capability to provide in an agile manner consultation and business matching support services

(6) Ability to conduct business in Japanese or English, and Chinese(Cantonese) in accordance with the

project requirements

*Selection results will indicate only acceptance or rejection. Reasons for selection decisions cannot be shared.

Submitted documents cannot be returned.

10. Application Period

From 25, April, 2025 to 8, May, 2025

11. Contract Type and Period

- (1) Contract Type: Service agreement between JETRO and the selected party (individual or corporation)
- (2) Contract Period: From contract signing date to March 31, 2026

12. Handling of Personal Information

The personal information in the application documents will be used exclusively to select service providers.

13. Important Notes

- (1) The contractor must adhere to JETRO's information security regulations while providing the services.
- (2) The contractor is not allowed to subcontract any portion of the services to third parties.
- (3) The contractor must submit business reports and other documents as requested by JETRO. The intellectual property rights and project outcomes associated with these business reports and prepared materials belong to JETRO.

14. Application Submission and Inquiries

JETRO Hong Kong Office

Contact: Kawakami, Sugimoto

Email: hideo_kawakami1@jetro.go.jp, maki_sugimoto@jetro.go.jp

Tel: (852) 2501-7224

Disclosure of Information About Contracts with Corporations Having a Definite Relationship with Independent Administrative Agencies

In accordance with the Basic Policy for Reviewing the Administrative and Business Operations of Independent Administrative Agencies (Cabinet Decision of December 7, 2010), when an independent administrative agency enters into contracts with corporations with which it has a relationship, information regarding the employment of former officials at those corporations and the status of transactions with them must be disclosed.

Consequently, JETRO will publish the following details regarding its relationships on its website. When applying for this project, please acknowledge and cooperate by providing the necessary information to JETRO and agreeing to its publication.

Submitting your application will be considered your consent to this disclosure.

(1) Contractors Subject to Disclosure

Contractors that meet both of the following conditions:

- i. Organizations that employ a former JETRO official (former officer) or a former JETRO employee who held a section manager-level position or higher (former section manager-level or higher personnel) as an officer or advisor.
- ii. Organizations for which transactions with JETRO account for one-third or more of their total sales or business income (based on amounts for the fiscal year covered by the most recent financial statements available as of the contract signing date)
- *Contracts for utilities, fuel, and telecommunications expenses are excluded.

Local governments and individuals are also excluded.

(2) Information to be Disclosed

For contractors who meet the criteria above, the following information will be disclosed along with the name and quantity of goods/services, contract date, contractor name, and contract amount for each contract:

- i. The number of former JETRO officers and section manager-level or higher personnel (former JETRO employees), their current position titles, and their final positions at JETRO
- ii. Transaction volume with JETRO
- iii. Indication of the fact that the ratio of the contractor's transactions with JETRO to its total sales or business income falls into one of the following categories:
 - One-third or more but less than one-half
 - One-half or more but less than two-thirds
 - Two-thirds or more
- iv. Whether the contactor was the sole bidder or sole applicant (if applicable)

(3) Information to be Provided to JETRO

- i. Information regarding former JETRO employees who were employed at the time of contract signing (including their number, current position titles, and their final positions at JETRO)
- ii. Total sales or business income for the most recent fiscal year and transaction volume with JETRO
- *You will not need to provide this information again if JETRO already has it or if it is publicly available (e.g., on the organization's website).

(4) Publication Date

In principle, within 72 days from the day after the contract signing date (within 93 days for contracts signed in April)