



Itochu corporation



- ❑ Address: Minato-ku, Tokyo
- ❑ Employees: 4,187
- ❑ Established in 1949
- ❑ Business: Trading/investment

<https://www.itochu.co.jp/ja/index.html>

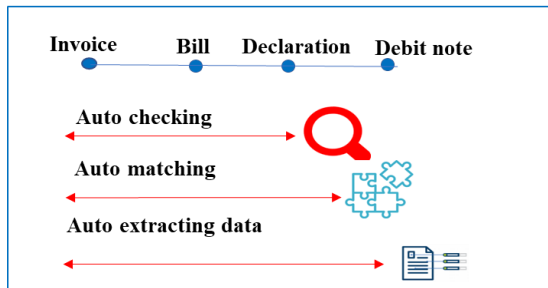
Outline of the demonstration project

- Utilization of RPA system in Vietnamese textile industry for more efficient way of working

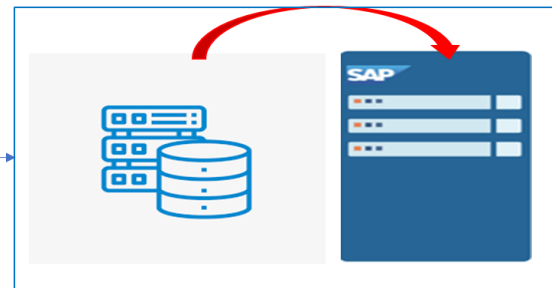
Cooperation with local companies/governments

- Local partner: FPT Telecom Joint Stock Company
- Details of cooperation and collaboration : System development

Phase 1: Automatic review document



Phase 2: Auto upload to SAP



Targeted economic/social issues

- The textile industry accounts for approximately 12-16% of Vietnamese exportation and is growing at an annual rate of approximately 10%.
- Along with the growth of the industry, the volume of documentation tasks is also increasing, and as a result workers need to stick to their jobs even on weekends. This results in the increase of labor cost and working time.

Details of demonstration

- Introducing “Akabot,” a combination of AI and RPA (robotic process automation) system, into the textile industry to improve the efficiency.
- Developing the RPA system, customizing it for the textile industry, and building up the automatic process for documentation in Vietnam.
- Expanding the service to other ASEAN countries in the future.

Expected outcome of beneficiary effects

- By automating the documentation tasks in the textile industry, which is quite labor-intensive, we improve the working environment so that the workers can focus more on knowledge-intensive work.
- By expanding the system to other ASEAN countries such as Cambodia or Myanmar, we improve the efficiency of the textile industry in the whole ASEAN area.